Corporate Plan PI Report Homes

Monthly report for 2021-2022
Arranged by Aims
Filtered by Aim: Priorities Homes
For MDDC - Services

Key to Performance Status:
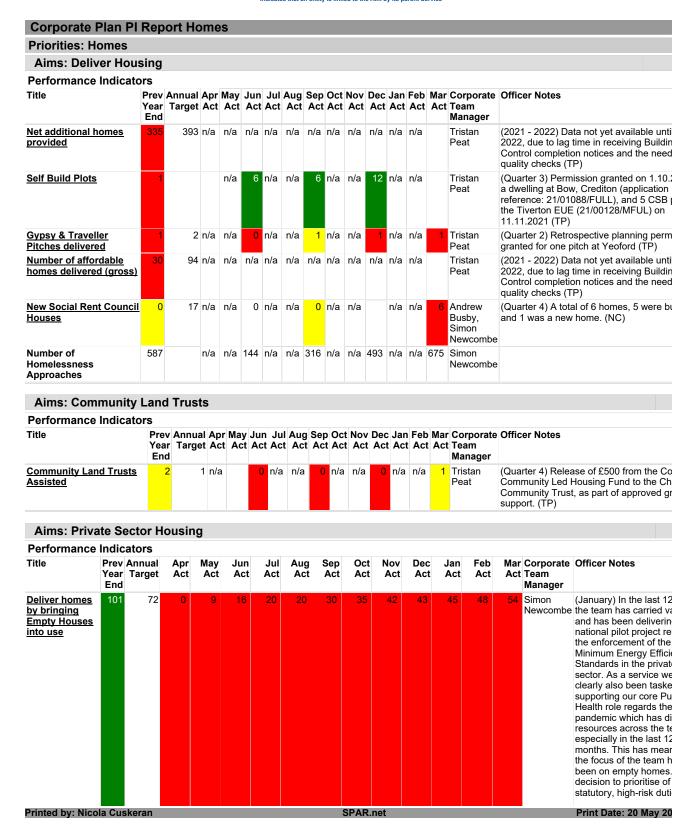
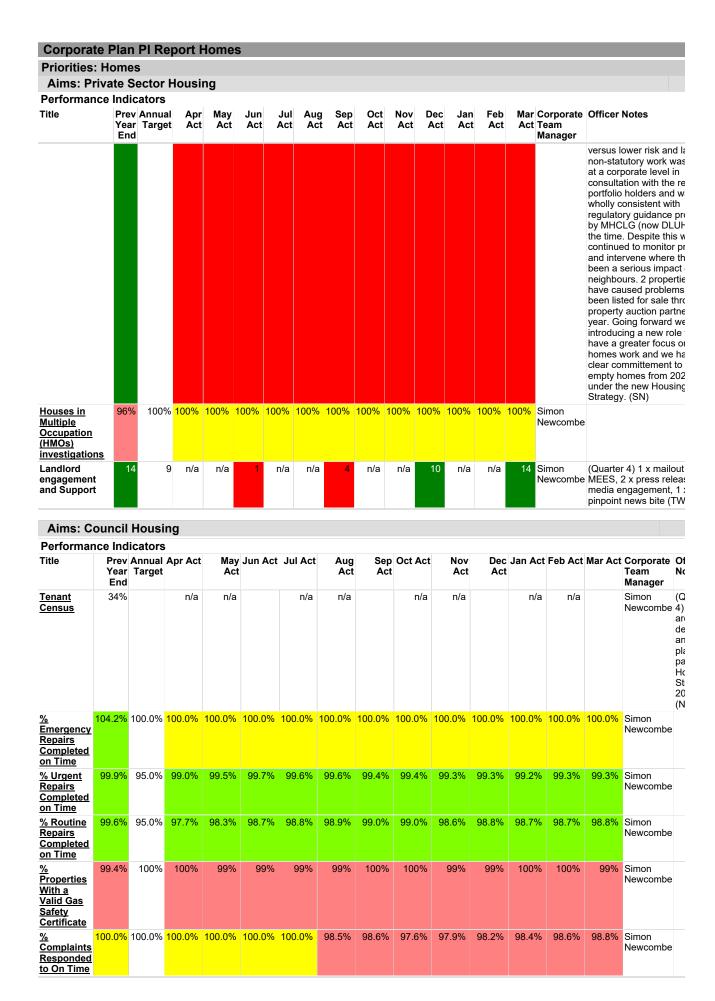| Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target

* **indicates that an entity is linked to the Aim by its parent Service**

Corporate Plan PI Report Homes

Priorities: Homes

Aims: Deliver Housing

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
Net additional homes provided	335	393	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a			Tristan Peat	(2021 - 2022) Data not yet available unti 2022, due to lag time in receiving Buildin Control completion notices and the need quality checks (TP)
Self Build Plots	1			n/a	6	n/a	n/a	6	n/a	n/a	12	n/a	n/a		Tristan Peat	(Quarter 3) Permission granted on 1.10. a dwelling at Bow, Crediton (application reference: 21/01088/FULL), and 5 CSB the Tiverton EUE (21/00128/MFUL) on 11.11.2021 (TP)
Gypsy & Traveller Pitches delivered	1	2	n/a	n/a	0	n/a	n/a	1	n/a	n/a	1	n/a	n/a	1	Tristan Peat	(Quarter 2) Retrospective planning perm granted for one pitch at Yeoford (TP)
Number of affordable homes delivered (gross)	30	94	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a		Tristan Peat	(2021 - 2022) Data not yet available unti 2022, due to lag time in receiving Buildin Control completion notices and the need quality checks (TP)
New Social Rent Council Houses	0	17	n/a	n/a	0	n/a	n/a	0	n/a		n/a	n/a		6	Andrew Busby, Simon Newcombe	(Quarter 4) A total of 6 homes, 5 were bu and 1 was a new home. (NC)
Number of Homelessness Approaches	587		n/a	n/a	144	n/a	n/a	316	n/a	n/a	493	n/a	n/a	675	Simon Newcombe	

Aims: Community Land Trusts

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
Community Land Trusts Assisted	2	1	n/a		0	n/a	n/a	0	n/a		0	n/a	n/a	1	Tristan Peat	(Quarter 4) Release of £500 from the Co Community Led Housing Fund to the Ch Community Trust, as part of approved gr support. (TP)

Aims: Private Sector Housing

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
Deliver homes by bringing Empty Houses into use	101	72	0	9	16	20	20	30	35	42	43	45	48	54	Simon Newcombe	(January) In the last 12 the team has carried va and has been deliverin national pilot project re the enforcement of the Minimum Energy Effici Standards in the private sector. As a service we clearly also been taske supporting our core Pu Health role regards the pandemic which has di resources across the te especially in the last 12 months. This has mean the focus of the team h been on empty homes. decision to prioritise of statutory, high-risk duti

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Priorities: Homes

Aims: Private Sector Housing

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Officer Notes
																versus lower risk and la non-statutory work was at a corporate level in consultation with the re portfolio holders and w wholly consistent with regulatory guidance pr by MHCLG (now DLUH the time. Despite this w continued to monitor pr and intervene where th been a serious impact neighbours. 2 propertie have caused problems been listed for sale thr property auction partne year. Going forward we introducing a new role have a greater focus o homes work and we ha clear committement to empty homes from 202 under the new Housing Strategy. (SN)
Houses in Multiple Occupation (HMOs) investigations	96%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	Simon Newcombe	
Landlord engagement and Support	14	9	n/a	n/a	1	n/a	n/a	4	n/a	n/a	10	n/a	n/a	14	Simon Newcombe	(Quarter 4) 1 x mailout MEES, 2 x press releas media engagement, 1 pinpoint news bite (TW

Aims: Council Housing

Performance Indicators

Title	Prev Year End	Annual Target	Apr Act	May Act	Jun Act	Jul Act	Aug Act	Sep Act	Oct Act	Nov Act	Dec Act	Jan Act	Feb Act	Mar Act	Corporate Team Manager	Of No
Tenant Census	34%		n/a	n/a		n/a	n/a		n/a	n/a		n/a	n/a		Simon Newcombe	(Q 4) ar de an pla pa Ho St 20 (N
% Emergency Repairs Completed on Time	104.2%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	Simon Newcombe	
% Urgent Repairs Completed on Time	99.9%	95.0%	99.0%	99.5%	99.7%	99.6%	99.6%	99.4%	99.4%	99.3%	99.3%	99.2%	99.3%	99.3%	Simon Newcombe	
% Routine Repairs Completed on Time	99.6%	95.0%	97.7%	98.3%	98.7%	98.8%	98.9%	99.0%	99.0%	98.6%	98.8%	98.7%	98.7%	98.8%	Simon Newcombe	
% Properties With a Valid Gas Safety Certificate	99.4%	100%	100%	99%	99%	99%	99%	100%	100%	99%	99%	100%	100%	99%	Simon Newcombe	
% Complaints Responded to On Time	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	98.5%	98.6%	97.6%	97.9%	98.2%	98.4%	98.6%	98.8%	Simon Newcombe	